

How to book your free student ticket to Coventry University.

Step 1: Once you have clicked on the link to the National Express website you will need to **select the airport which you will be arriving at, the time of your arrival and 1 passenger.** Click on *'Find my journey'* to continue to the next page.

Please only select 1 passenger as any other passengers, such as family members, will be charged full price.

The zero price ticket for our airport pick up service is for students ONLY and it is limited to one ticket per student.

The screenshot shows a blue header with the text "Choose Your Journey" and a dropdown menu set to "Single". Below this are four input fields: "HEATHROW Airport L...", "COVENTRY Pool Mead...", "Sat 14/09/2019", and "1 Passenger". A green "Find my journey" button is on the right.

Step 2: After you have clicked on *'Find my journey'* you will be taken to this screen. Here you will need to select which journey you would like to buy a ticket for.

We strongly recommend you choose the **direct** journey (highlighted in yellow) as these have no changes to make on your way from the airport to Coventry Pool Meadow Bus station.

Once you have selected your journey, click on *'Continue'* to move onto the next step of your booking.

The screenshot displays the "Outbound Journey" section with a calendar for September 2019, highlighting Saturday the 14th. Below the calendar are four journey options from Heathrow Airport London T2,3 (LHR) to Coventry Pool Meadow Bus Station. The first option is direct, starting at 01:45 and ending at 03:45 for £30.10. The second is the cheapest, starting at 04:20 and ending at 08:15 for £13.50, involving one change. The third is direct, starting at 08:00 and ending at 10:30 for £29.10. The fourth is direct, starting at 09:30 and ending at 11:35 for £22.10. To the right is a "Booking Summary" box showing the route, date (Sat 14 Sep 2019), time (01:45 to 03:45), and duration (2h 0m). A green "Continue" button is at the bottom of the summary. Below the summary are buttons for "Save this journey" and "Email my journey".

Start Time	Duration	End Time	Price	Notes
01:45	2h 0m	03:45	From £30.10	Direct
04:20	3h 55m	08:15	From £13.50	1 Change, CHEAPEST
08:00	2h 30m	10:30	From £29.10	Direct
09:30	2h 5m	11:35	From £22.10	Direct

Step 3: The next page is where you will need to choose which ticket type you wish to book. Please select the 'Fully flexible fare' ticket as this will mean you can board any coach at any time – if you have any delays or difficulties when travelling to the airport this ticket type is the best option.

Once you have selected the ticket type you will need to click on 'Continue' to go to the next stage of your booking.

The image shows two side-by-side screenshots from a booking application. The left screenshot is titled "Choose Your Fare" and features two options: "Standard fare - amendable and not refundable" for £30.10 and "Fully flexible fare - amendable and refundable" for £38.00. The second option is selected and highlighted in green. The right screenshot is titled "Booking Summary" and shows a total of £39.00, broken down into a £38.00 fare and a £1.00 booking fee. It also lists "1 Adult" passenger. A green "Continue" button is visible. Below the summary, the "Outbound" journey is detailed: HEATHROW Airport London T2,3 (LHR) to COVENTRY Pool Meadow Bus Station, on Sat 14 Sep 2019, from 01:45 to 03:45, a 2h 0m direct flight.

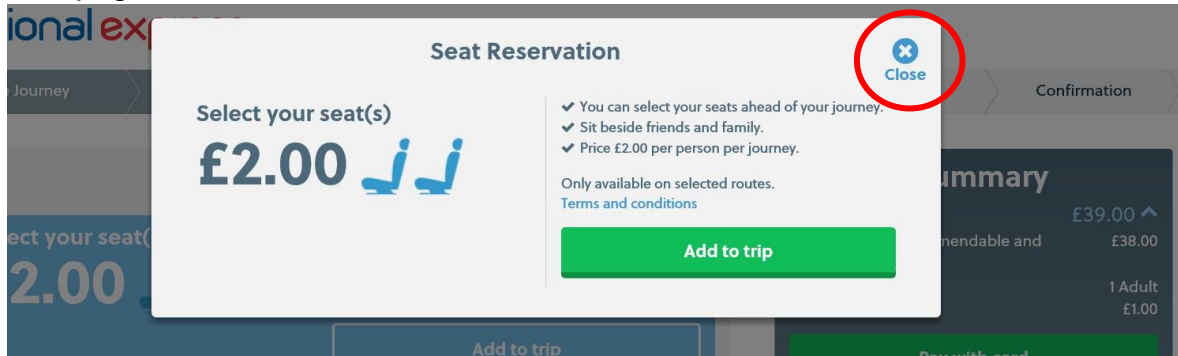
Step 4: The next step of your booking will take you to a payment page, however, as this is a free service for our students you will not need to enter card details.

Please do not click on anything from the 'Add Extras' section as this is not included in your ticket due to it being a free service.

Click on 'Pay with card' to be moved onto the final stage of your booking.

The image shows two side-by-side screenshots from a booking application. The left screenshot is titled "Add Extras" and offers three options: "Select your seat(s)" for £2.00, "Change & Go" for £5.00, and "Travel Insurance" for £1.50. Each option includes a brief description and an "Add to trip" button. The right screenshot is titled "Booking Summary" and shows a total of £39.00, broken down into a £38.00 fare and a £1.00 booking fee. It also lists "1 Adult" passenger. A green "Pay with card" button is visible, along with options for "Check out with amazon pay" and "Check out with PayPal". Below the summary, the "Outbound" journey is detailed: HEATHROW Airport London T2,3 (LHR) to COVENTRY Pool Meadow Bus Station, on Sat 14 Sep 2019, from 01:45 to 03:45, a 2h 0m direct flight.

Step 5: This box will appear on your screen after you have clicked on 'Continue'. Please click on the blue cross which has 'Close' under it and this will take you to the next page.



Step 6: On the next page you will be required to fill out some personal details. Please enter your **forename**, **surname**, **email address**, **phone number** and **home address** into the correct boxes.

You will also need to tick on the box to say if you would like to receive emails from National Express about marketing and other news about their travel service.

Before you confirm your booking you will need to read the Terms and Conditions and tick the box, which can be found in the 'Booking Summary' box to the right, to say that you agree to them. You **will not** be able to proceed without ticking this box.

Once you have completed all of these steps, click on 'Confirm Booking' and your booking will be completed.

Your Details Get an online account? Sign in for a faster checkout [Sign in](#)

Ticket Delivery

- e-Ticket Free
- SMS Ticket £1.00
- Post Ticket £2.50

Lead Passenger

Passenger Details *Required fields

Forename: * Surname: *

Email Address

Email Address: *

Phone Number

United Kingdom +44

Address

Enter UK postcode: *

Enter your address manually. Outside the UK? Click to enter your international address

Is the billing address the same as the address above?

Please enter your voucher code.

Enter code: Need some help with your voucher code?

100% off per item has been applied to your booking.

Keep me updated.

We would love to send you marketing emails about other National Express Group products and services. Please indicate by ticking one of the following boxes whether you are happy to receive such marketing emails:

Yes, I agree to receive these emails

No, I do not want to receive these emails

If you are a new customer and do not tick either 'Yes' or 'No', we will not send you marketing emails until you give us your consent to do so.

Booking Summary

Total Free

Fully flexible fare - amendable and refundable £38.00

Passengers 1 Adult

e-Ticket Free

Booking Fee £1.00

100% off per item Discount -£39.00 applied

I acknowledge and agree that where I am booking a service provided by or on behalf of National Express the General Conditions of Carriage and any Special Conditions shall apply and that my contract is with National Express. I confirm that my booking summary is correct.

Outbound

HEATHROW Airport London T2,3 (LHR) to COVENTRY Pool Meadow Bus Station

Sat 14 Sep 2019 2h 0m

01:45 → 03:45 [Direct](#)

Step 7: You will now need to wait for the email confirmation to be sent through with your ticket. You will need to show the coach driver this email so they can scan the code on the ticket – this can either be done on your phone or on a printed paper copy of the email.

You will also be able to see at the **end of the email** that the **price is £0.00** as **your ticket is free** as you have signed up and booked through our free airport pick up service. This can be seen in the second image below.

The **journey** you have booked onto will also be **confirmed above the price of the ticket** at the **end of the email**. This can also be seen in the second image below

national express



Printer Friendly Ticket

Manage My Booking

For coach driver/internal use only: Journey Ref Outbound : ANFD-01-3E8A8



Thank you for choosing National Express, we hope you enjoy your journey.

Show this e-Ticket to your driver on either your smartphone or tablet. You can also print a copy using the "Printer Friendly Ticket" button above.

You must be able to produce a valid ticket for travel upon request.

For ticket validation

YOUR BOOKING IS COMPLETE

Click here to claim your **£16.87 CASH BACK** on your next booking with National Express!

CONTINUE >

By clicking above, you can join NX Rewards for 15 pounds/month and claim your incentive.

Customer name
Passengers **1 Adult**
Passes
Your ticket number **EUUW9034**
Your ticket type **single**

➔ Leaving: HEATHROW Airport London T2,3 (LHR) to COVENTRY Pool Meadow Bus Station.

national express

National Express
Service: NX 212

Date of travel	Departure	Arrive	From	to
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Fri Sep 06

08:00
(08:00 AM)

10:30
(10:30 AM)

HEATHROW Airport
London T2,3 (LHR)
Central Bus Stop
[View on map](#)

COVENTRY
Pool Meadow
Bus Station
Stands A, B & C
[View on map](#)

Paid

£0.00 has been charged to your card

Fare: £0.00
Booking Fee: free
e-Ticket: free
Total: FREE

Free onboard entertainment and Wi-Fi

Sit back and enjoy your favourite movies, hit TV shows, news, sports and more with our free VUER app.

[Find out more](#)

VUER

View · Unwind · Enjoy · Relax

Download before you travel



IMPORTANT INFORMATION YOU SHOULD READ

Conditions of carriage

issued subject to National Express conditions of carriage, which are available to view online [here](#).

Luggage allowance

To see how much luggage you can take with you on your journey, please click [here](#).

Insurance

If you've purchased insurance you can find information about the key features and benefits of your policy [here](#).

Refunds

You can view details on how to obtain a refund [here](#).

Departure information

Please be at your departure point, ready to board our coach at least 10 minutes prior to your departure time.